



**International federation  
of adjusting associations**

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To: All Qualified Members of IFAA Member Institutes/Associations.

The International Federation of Adjusting Associations, the IFAA ([www.adjustersworldwide.org](http://www.adjustersworldwide.org)), is a global association formed in 1999. Since then the IFAA has been active in promoting the role of its member Loss Adjusting Institutes/Associations and their Members to a worldwide audience. The IFAA has a strict Code of Professional Conduct adhered to by its nine Institutes/Associations, these are:

AUSTRALASIA - AICLA - [www.aicla.org](http://www.aicla.org)  
CANADA - CIAA - [www.ciaa-adjusters.ca](http://www.ciaa-adjusters.ca)  
EUROPE - FUEDI - [www.fuedi.org](http://www.fuedi.org)  
JAPAN - LAAJ- [www.kantei.gr.jp](http://www.kantei.gr.jp)  
MALAYSIA – AMLA – [www.amlamalaysia.org](http://www.amlamalaysia.org)  
NIGERIA - ILAN - [www.cuctech.com/equitytrust](http://www.cuctech.com/equitytrust)  
S.AFRICA - ILASA - [www.ilasa.org.za](http://www.ilasa.org.za)  
UK - CILA - [www.cila.co.uk](http://www.cila.co.uk)  
US - NAIIA - [www.naiia.com](http://www.naiia.com)

The high adjusting standards both in education and in experience which are promoted within the IFAA are in large part due to the rigid standards enforced by the AICLA in Australia, the AMLA in Malaysia, the CIAA in Canada, the CILA in the United Kingdom and the NAIIA, the National Association of Independent Insurance Adjusters, in the United States.

Beginning this April 1st, 2005 the IFAA is initiating an Accreditation Programme for individual members who are members of one of IFAA's nine member Institutes/Associations.

The IFAA has agreed to accept as 'Fellows' (the title of an IFAA-accredited claims person) any person, who has the written support of an IFAA member, who has qualified to the highest standard achievable within their own Institute/Association, which must be equivalent to at least Associate of CILA. They must be at least 25 years of age, have a minimum of five years continuing experience and adhere to the IFAA's Code of Professional Conduct. They will be entitled to use the designation F.I.F.A.A.

In addition, those holding the Accreditation of a Fellow will be granted advance standing when he or she is able to join as a member of another IFAA member Institute/Association.

Fellowship of the IFAA would incur an annual fee of GBP25, GBP10 of which will be retained by the IFAA member Institute/Association, the remainder to the IFAA for its costs of administration.

Please visit the IFAA website, [www.adjustersworldwide.org](http://www.adjustersworldwide.org) to review the IFAA Mission Statement, outline of core competencies and Code of Professional Conduct.

As a Qualified Member, I would encourage you to seek IFAA Fellowship for global recognition of your professional status. If you wish to proceed please download the Application form for completion and return. However, should you have any questions please contact me at the Secretariat.

Thank you

**Graham Cave**  
IFAA Secretariat