



Paul May

LLB (Hons), MBA, FCIL, FCILA, AdipC, DipAIS, MCI Arb, FIRM, FCMI, MAE, FUEDI-ELAE,
AMIMC, FinstD, FIFAA

Paul May is Chairman of Concordia Consultancy Ltd, which provides claims adjusting, dispute resolution, and risk consultancy services from companies in London, Singapore, Cyprus, New York and Antigua. He is a Chartered Loss Adjuster, a Fellow of the Chartered Insurance Institute (Fellow of the Institute of Risk Management), holds a law degree as well as an MBA and has completed post graduate diplomas in Advanced Insurance Studies and Management Consultancy.

He has worked in industry and the insurance world for 36 years, 30 of which have been in adjusting and risk consulting. Paul has worked on assignments in over 50 countries around the world and has lived in Belgium, Dubai, and Singapore.

He is visiting faculty at the Cass Business School of the City University in London where he runs the Claims Management module in the CASS/CII Masters MSc Degree in Risk Management and Insurance.

Paul has been President of both the UK Chartered Institute of Loss Adjusters and the European Federation of Loss Adjusting Experts. He is currently Deputy President of the International Federation of Adjusting Associations (IFAA) and will be its President from 2009 to 2011.

Paul is a Research Fellow at Peking University in Beijing at the Centre for Insurance Research. Also, he is currently the Chairman of the International Committee of the Institute of Risk Management, responsible for international activities.

For its response to the Asian Tsunami, Concordia Singapore achieved runner up selection in the Loss Adjuster of the Year category in the Asia Insurance Review Awards, and Paul spoke to the 3rd Asian Claims conference on the Tsunami.

Paul's specialist interests include: claims management; fraud detection (especially from arson); value chain analysis; business interruption; multi-national claims; enterprise risk management; and dispute resolution in international strategic alliances.